



**МІНІСТЕРСТВО ВНУТРІШНІХ СПРАВ
УКРАЇНИ
ОДЕСЬКИЙ ДЕРЖАВНИЙ
УНІВЕРСИТЕТ ВНУТРІШНІХ СПРАВ**

**ФАКУЛЬТЕТ ПІДГОТОВКИ ФАХІВЦІВ
ДЛЯ ПІДРОЗДІЛІВ ПРЕВЕНТИВНОЇ
ДІЯЛЬНОСТІ
Кафедра мовної підготовки**

**МОВА І ПРАВО:
ЛІНГВІСТИЧНИЙ АСПЕКТ РОЗУМІННЯ,
ТЛУМАЧЕННЯ ТА ЗАСТОСУВАННЯ
ПРАВА**

Матеріали
міжвузівського круглого столу
(09 листопада 2023 р.)



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МІНІСТЕРСТВО ВНУТРІШНІХ СПРАВ УКРАЇНИ

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COMMUNICATIVE ACTIVITY OF POLICE OFFICER

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Communicative activity of a police officer is an important component of a law enforcement officer's activity. Effective communication helps police officers interact with citizens, conduct investigations, prevent conflict, and ensure community safety. Developing communication skills, including listening, dialogue and conflict resolution, is an important task for today's police officers.

Police officers must be able not only to conduct conversations with citizens, but also effectively inform internal units, other law enforcement agencies, and judicial authorities. It is also important to have the ability to settle up crisis situations, where decisions are made quickly and at a very high level of tension. The communicative activity of a police officer includes the use of various language and technical means, such as radio, telephones, computers and social networks.

Proper communication helps police officers gain the trust of criminal cases. At the same time, incorrect communication can lead to conflicts, loss of trust and negative perception of police officers among the population.

A police officer must have not only professional knowledge, but also skills in psycholinguistics, sociolinguistics and legal linguistics. The quality of a police officer's interaction with various population groups is significant for the effectiveness of his work. One of the important factors in the successful activity of a police officer is the ability to correctly possess professional communicative competence [1, p.84-86].

During communication, a police officer receives the necessary information to solve crimes, manages the conversation process, sometimes in extremely tense situations and conveys verbal information in written form. It is known from practice that mastering communication skills can take some time, and this can affect adaptation in the professional activity of a police officer, including possible risks of frustration and dismissal.

Communicative competence is the ability to create and maintain the necessary contacts with other people, including the ability to expand or narrow the circle of communication, understand the interlocutor and predict the results of various communicative situations.

Professional communicative competence is a complex psychological construct that is formed on the basis of a person's communicative competence in the conditions of a specific professional activity. It can be imagined as a system of relationships, skills and abilities in the field of communication that are important for the employee.

During searches, interrogations, etc., on duty police officers have various situations of conflict communication at different levels which often are aggressive. Such situations are defined as "aggressive communicative environment" and they include contacts of police officers with aggressive people, conflicts that arise and with negative emotional tension.

The interaction in an aggressive communicative environment is the basis of professional communication of a police officer. Some employees of the Ministry of Internal Affairs may experience high tension in interpersonal contacts due to the aggressive nature of communication, which negatively affects their professional activity and emotional condition. Preventing negative consequences and overcoming negative trends in professional communication requires special attention, including professional training.

Training is a special method of training where the participant maximally gets new knowledge, acquires new skills, revises his values and priorities, corrects, improves and develops certain qualities and attributes of the personality, chooses methods of behavior that correspond to his specific situation and individuality. Among various training methods, training provides an opportunity to absorb information by 90% [2, p.52].

Training is a practical and effective way of learning new knowledge; it is a means to study oneself and others; it is an informal, relaxed, constructive form of communication; it is a way of developing desirable and effective speaking skills and styles; it is an opportunity to expand one's own experience and go beyond ordinary perception; this is a special technology that helps to better understand one's own world and make life more successful; it is a means of controlling one's own desires and actions.

The main topics covered in the training include communication styles, behavioral strategies in language conflicts, self-control of emotion management, the ability to influence the emotional state of others through language, understanding the mechanisms of personal language protection and mediation methods in language conflict interaction.

In the course of their official activities, police officers meet not only with criminals but also interact with various people who are involved in criminal cases, such as victims, witnesses, officials, etc. Each of these individuals has a unique personality that has developed as a result of different conditions and includes different thinking styles, systems of relationships and individual characteristics.

A police officer usually has limited opportunities to conduct an in-depth and comprehensive study of the personality of each of these individuals, as time and resources are limited. Therefore, in the professional activity of a police officer, it is required to develop self-regulation of mental states and control over one's own behavior.

Police officers must be prepared to communicate in different situations and with different social groups. They also need to be able to manage emotions, develop skills in speaking and influencing others. The ability to adapt to various communication situations and build positive relations with the community is critically important for performing police service at the highest level [3, p.3-8].

Therefore, communication is key to the successful work of a police officer, and it requires constant improvement, training and development.

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